

BSNL CORPORATE OFFICE  
CSC Cell,  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No:-16-13/2012/CSC/CMD-Sugg./2

dated 17<sup>th</sup> Jan.'13.

All Chief General Manager  
Telecom Circle/District  
BSNL

Subject:-Suggestions of CMD, BSNL-regarding

Reference:- Director(CFA)/Note/PPS/2013/1 dated 16.01.2013

CMD, BSNL has given a few suggestions out of which following are pertaining to CSC cell to examine and comply.

1. Small CSCs may be opened without incurring any expenditure with the available infrastructure and manpower to given batter services to the nearest door step or our customers.
2. Daily Performance Sheet (DPS) should be prepared of each individual as being done in PSU Banks to improve the efficiency of employees.

Kindly evaluate the suggestions quickly in terms of requirement, viability and implement ability. Comments in this regards should be very specific and sent in a fortnights time, latest by 7<sup>th</sup> Feb.'13.

This has the approval of competent authority.

  
(R.L.Bairwa)

AGM(CSC)

Copy to:-

1. The Director (CFA) for kind information w.r.t.above mentioned ref. please.